

2016

Annual Report
L'Arche Greater Vancouver
and
The L'Arche Foundation of
Greater Vancouver





**Identity and Mission Statement
International Federation of L'Arche Communities:**

Identity Statement:

We are people with and without developmental disabilities, sharing life in communities belonging to an International Federation.

Mutual relationships and trust in God are at the heart of our journey together.

We celebrate the unique value of every person and recognise our need of one another.

Mission Statement:

Our mission is to...

Make known the gifts of people with developmental disabilities, revealed through mutually transforming relationships.

Foster an environment in community that responds to the changing needs of our members, whilst being faithful to the core values of our founding story.

Engage in our diverse cultures, working together toward a more human society.

**L'Arche Greater Vancouver
April 1, 2015 - March 31, 2016
Annual Report**

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President of L'Arche Greater Vancouver

This year the Operations Board welcomed three new members. We are delighted to have Dan Kirkegaard and Tom Nowak, both former Board members, returning after absences of varying lengths. The third, Angela Uruski-Girard, began to serve in January of this year and is proving to be a tremendous asset.



Throughout the year, the Board has continued to assist with the various events hosted by L'Arche, including the annual Ark Builders Brunch, the Christmas Benefit Concert, the Business Lunch and Open House, and the first Art Together Show.

The practice of joint meetings with the L'Arche Foundation Board has also continued. We dealt with an interim report from the Housing Committee and a review of the Fund Development Plan.

Following last year's reflections on Servant Leadership, this year the Board has been working its way through Jean Vanier's latest book, *Signs: Seven Words of Hope*, with Board members taking turns in leading the discussion. In addition, Denise Haskett has organized a rota whereby individual Board members have been having dinner in the various community homes (good food and wonderful company!).

Individually, too, members of the Board have been extremely active. Susan Cush and Ted Kuntz have served as appointees to the Foundation Board. Jim Lattimer has served on the joint Finance Committee. Tom Nowak is in the process of reviewing our Governance Responsibility Table, and it is expected that this task will be completed in the near future. Dan Kirkegaard attended the Regional Board Workshop in Calgary in February. Garth Evans has offered invaluable legal advice throughout the year.

Ted Kuntz and Denise Haskett, co-chairs of the Housing Committee, have been hard at work as they continue to work on our overall vision for housing.

On a more personal note, I had the opportunity, along with other Board Presidents, to attend the Annual General Meeting of L'Arche Canada, held in Chateauguay, Quebec in September. I am impressed by the dedication and care that permeates L'Arche locally and nationally.

I feel privileged to work with my fellow Board colleagues and look forward to what we can do together in the year ahead.

Paul Mosca
President

**L'Arche Greater Vancouver
Board of Directors**

Susan Cush
Garth Evans
Denise Haskett
Dan Kirkegaard
Ted Kuntz
Jim Lattimer
Paul Mosca
Tom Nowak
Angela Uruski-Girard

President of the L'Arche Foundation of Greater Vancouver

It is a privilege for me to serve as president of L'Arche Greater Vancouver Foundation Board of Directors. I continue to be inspired by the L'Arche Community, the core members, the staff, assistants and volunteers as they share and live the vision and mission of L'Arche.



Board members play a critical role in the strategic direction of the Foundation. Our objectives are always to support and enhance our community through creative and innovative ways of stewarding and growing the assets of L'Arche. It is our responsibility to be adaptable to an ever changing landscape in our quest to meet our goals.

As always it has been a year of successes and challenges. In April we hosted the Art Together show at the Shadbolt Centre for the Arts where persons with and without disabilities worked together to create unique pieces of art. The results were wonderful. This event speaks to our mission "to make known the gifts of people with intellectual disabilities". The show was fun and full of energy celebrating the talents in our community. After the opening the paintings were put on the display at the Bob Prittie and McGill Libraries.

We were chosen again this year to be the recipient of the Canada Life Annual Charity Softball Tournament. The funds from this event allowed us to purchase a new community use vehicle, making transportation safer and easier for our members. This is a great event with all of our community participating. Rain or shine the ballgame goes on! We really appreciate our Canada Life partners.

As we do every year in the fall we held our Ark Builders Brunch. This event allows us to thank and acknowledge our dedicated donors for their continued support.

In December the wonderful VanDeca choir performed for our Annual Christmas Benefit concert. This is a first class event, it is by donation and this year reached our goal of \$2000 for our L'Arche Canada Solidarity program.

Our 2nd Annual Business lunch was held in January with our business partners in the community who have supported us in a variety of ways. Our business relationships contribute enormously to L'Arche. It was fantastic to meet and

celebrate our business champions.

2016 – 2017 promises to be exciting and challenging as our housing committee moves forward. L'Arche hosted a 'visioning event' with the community to explore how to grow our mission. There was exciting discussion around our dream of housing. As I write our new video presentation is being completed. After much hard work we have a beautiful visual of our community and who we are.

As I close this report I think about the many people I have worked with in this past year. I would like to thank our Executive Director/Community Leader, Denise Haskett, for her leadership, all of our Board members who share their talents and time, our core members, staff, assistants and volunteers. A very big thank you belongs to our donors whose generosity and commitment makes a difference every day to L'Arche. Thank you for trusting us with your contributions. Together we will be able to move forward with confidence to meet the challenges and emerging needs as they arrive. The future is bright!

Audrey Staudacher
President

L'Arche Foundation of Greater Vancouver Board of Directors

Susan Cush
Denise Haskett
Joan Isac
Ted Kuntz
Audrey Staudacher
Igor Vorontsov

Community Leader/Executive Director

Our community theme this year was about building. 'For every house is built by someone but God is the builder of everything' Hebrews 3:4. As we continue to plan for growth and expansion of our mission, we had several community meetings to reflect together. We looked at pictures and told stories about our journey since the beginning. We shared about the many different ways we have grown over 41 years including the opening of new homes and community inclusion programs and the welcoming of many people.



That experience was a good reminder that we have taken risks and grown in lots of creative ways over time. We also had an opportunity to share ideas and vision about new expressions of our mission. We are in an exciting and creative time of exploring how we are called to grow and live our mission today. In the midst of this we continue to be attentive and committed to our current members in responding to their changing needs in the best possible way.

The housing committee was very active this year, visiting various housing sites, learning from others, talking with peer organizations and exploring new partnerships. We are moving forward with a housing plan that will provide accessible housing and developing new models of support. I am very grateful for the leadership and experience of board member Ted Kuntz who is co-chair of the Housing committee.

As a community we continue to deepen in our understanding of L'Arche Canada's Servant Leadership Model, which translates our Identity and Mission into day to day actions in community. In order to further develop Servant Leadership in our community we hosted a workshop on Servant leadership for all house and day program leaders. Participants experienced this time as inspiring and nourishing. They came back with goals on how to implement Servant Leadership in their areas.

Part of our mission is to reveal the gifts of people with developmental disabilities and work together to create a more human society. The gift of welcome is one that many people in our community possess. We have had many guests for meals and good conversation in our homes and at our Friday lunch in the Emmaus Center. We also have regular guests from the larger community who join us for our community prayer on Wednesdays. Some of those guests are

people with developmental disabilities from other Community Living agencies. It is meaningful for us to be able to welcome and share this time with others. We also had a very special visitor this year, Bishop Melissa Skelton from the Anglican Diocese of New Westminster, who met people in our homes and then presided at our community prayer.

As I reflect on the year that has passed I am so grateful for those who have come to discover L'Arche and share life in community, for new assistants, board members and volunteers. I am also full of gratitude for the many faithful people who have been on 'the journey' with L'Arche for many years. Then there are those who came before us and have made their mark in helping to build and sustain this beautiful community. As we look to the future, we are blessed with a rich history and a strong foundation!

In closing, I wish to express heartfelt thanks to my leadership team and all those in administration for their hard work and dedication to the mission. Thank you to the boards for generously sharing their time, talent, and wisdom. Thank you to the assistants for their creativity and commitment to building community. I am also deeply grateful for the many friends who support us financially. We could not do this work without you.

Finally I give thanks to the core members who continue to teach us day by day and call us into relationship.

Denise Haskett
Community Leader/Executive Director





Neighbours Helping Neighbours



The Emmaus Day Program

Our two day programs have had a rewarding year. Each morning participants are enthusiastic as they arrive to start their day and every afternoon they leave feeling proud of what they have accomplished.



Both programs are an extension of L'Arche's mission in the lower mainland. People in the Emmaus Centre bake cookies for the food bank, invite people to their Friday lunches, keep us in touch with others with the greeting cards they create and deliver Meals on Wheels. The Neighbours Helping Neighbours crew is busy every week day doing basic yard care and outdoor chores for the elderly and those with physical disabilities in the area. Once again the Neighbours Helping Neighbours crew ran at full capacity over the last year serving 70 customers.

Here's a look at our year:

Spring: Saw personnel changes with a long-time assistant retiring and another going on maternity leave. We welcomed three assistants who had served L'Arche in various capacities earlier. We re-focused our Art Together show with a successful opening at the Shadbolt Centre for the Arts.

Summer: Another CARF Survey was completed which we passed with flying colours. A few weeks later we invited Canada Life representatives to celebrate the arrival of our long-wished-for new Neighbours Helping Neighbours truck.

Fall: We welcomed a wonderful Mennonite Central Committee (MCC) volunteer from overseas who assisted both Emmaus and Neighbours Helping Neighbours. Neighbours Helping Neighbours received a grant from Vancity for new outside work clothes and rain ponchos. Once the new gear arrived the Neighbours crew proudly strutted their stuff in a fashion show for the staff and customers at Vancity.

Winter: Shortly after our Christmas break we started working on the 2016 Art Together Project based on our Community Theme "To Build".

I am thankful for the program leaders and their teams for their dedication and care as they plan and then often adjust those plans to accommodate people's changing needs.

Living a past we hold dear, living a present we hold near and living a future with no fear.

Peter McKinley
Director of Day Programs

Human Resources in Numbers

Number of Permanent Personnel :	48
Number of Casual Support Personnel:	21
Number of Volunteer Hours:	2011
Number of Languages Spoken:	19

Length of Service

1 year 6	2-4 years 6	4-8 years 10	8+years 26
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Age Groups

19-30 11	31-40 12	41-50 10	51-60 11	61+ 4
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Team Leader Formation Nov. 2015

Human Resources

The biggest asset of the L'Arche Greater Vancouver community is our dedicated personnel and volunteers. Family members, friends and core members continuously express their appreciation for the people who support them as was noted in our 2015 CARF Accreditation Surveyors report:



LGV's assistants are passionate about their relationships with core members, emphasizing the unique value of each individual and their life-sharing journey of actualization. This creates an environment of trust, security and mutual caring.

Part of L'Arche's mission is to welcome young people as Assistants to experience community as they share life with people with and without developmental disabilities. Over the last year we welcomed assistants from Canada, USA, France, Germany, Laos, and South Korea as well as a practicum student from Denmark.

Ongoing formation and training program is provided for personnel to ensure quality of care of its members and a deeper understanding and an integration of the philosophy and the core values of L'Arche in our daily activities. Our CARF surveyors commented on our formation and training program:

"The organization has a strong commitment to the use of formation and training to support employees in their understanding of LGV's identity and mission and developing capacity in evidence-based practice."

L'Arche depends on many people in order to build and maintain our community life, reach out to the wider community as well as enabling our members with a disability to be involved and use their gifts in the wider community.

We are grateful for the many hours our volunteers, personnel and friends offered to L'Arche in the last year. Thank you to all those who give your time and talent; you are an essential part of our community.

Annette Kuhn
Director of Human Resources



Residential Programs

Our homes continue to be places of welcome and stability. People in our homes consistently express their satisfaction with their living arrangements during their annual quality of life review. It was also confirmed this year when our fourth CARF Survey was conducted. We all participated in this process one way or another and were affirmed by the outcome. The survey summary included the following comments related to our Residential Program:



Core members have personalized rooms in beautiful homes located in safe, attractive neighbourhoods in close proximity to the main building...The residences genuinely reflect the feeling of home, with frequent use of pictures, displays of core persons' artwork, numerous photographs, bright airy rooms and comfortable furnishings. The environments convey a welcoming, personal atmosphere throughout.

Most of the core members have resided in the homes for decades, and they live meaningful, productive lives. Their progress towards goals is identified, encouraged and monitored, thus ensuring that they receive the support they need to achieve their goals.

Receiving this confirmation about life in our homes was gratifying and worth celebrating – which we did. However, it didn't take long to get back to everyday life that makes L'Arche unique which includes responding to the changing needs of our people. This might mean moving people between houses so we can better support their needs. Other times it means adjusting time spent in a community inclusion program so that there's flexibility between rest and participating in the home-based activities.

On a sad note, our long-time friend, Ron Evans, passed away on January 3, 2016. Until his very last day, he remained a person whose presence brought people in Creation House and the L'Arche community together. He is missed very much. I am grateful for not only the Creation Team but also Ron's family members who supported and encouraged us through so many kind words and gestures.

Thank you to everyone within and beyond the community who walked with us for another year.

Akiko Iwataki
Director of Residential Programs

Our Homes



Bethel House

Creation House



The Crossing



Emily House



Unity House



Nazirah House



Our Big Numbers

Bethel House

Garth cycled **25** hours at the Edmonds Community Centre Gym

Barbara swam around the lazy river at the pool **50** times

We visited the library **52** times, and borrowed **520** DVDs and **72** CDs

Creation House

Wayne and Guy organized **4,200** hangers at the Salvation Army

Our average age is **52**

We said the Lord's Prayer **420** times

We speak **13** languages

The Crossing

We went on **52** outings together on weekends and stat holidays

Christina volunteered **364** hours at the Salvation Army

We watched **52** movies together on Friday evenings

Emily House

Philip and Melina emptied the dishwasher **730** times

Rose Marie, Philip and Mary coloured **55** colouring books

All together we did **4,368** squats during exercise

We made **20** birthday cakes

Nazirah House

Celebrated **16** birthdays

Hosted **75** guests

We made **96** Tim Hortons Visits and

Watched **104** movies together

Our Big Numbers

Unity House

We walked a combined total of **1500** kilometers

50 guests were welcomed

We went out for coffee **55** times

We watched **55** movies together

Emmaus Centre

We celebrated **25** birthdays

1188 cookies were baked

48 bags worth of paper were shredded

192 mandalas were coloured

We volunteered **126** hours at the Food Bank

Neighbours Helping Neighbours

Worked a grand total of **639.5** hours

Volunteered **135** hours for **4** other organizations

Served **70** customers **15** of which were new

Mowed **164** lawns

Delivered **241** meals for Meals on Wheels

Helped customers with shopping or banking **58** times

Shoveled snow for **20** customers.

Fixed **4** fences and built **1** outside back staircase

Community Life

44 Wednesday Community Prayer evenings where we sang

220 songs

7 Community Committees involving **62** people.

29 guests were welcomed

Our Financial Picture

L'Arche Greater Vancouver— The Big Numbers—Audited

	<u>Year ended</u> <u>March 31, 2016</u>
<u>Revenues</u>	
Provincial Grants	\$ 2,435,431
Donations from L'Arche Foundation of Greater Vancouver	181,267
Other	162,924
	2,779,622
 <u>Expenses</u>	
Direct program costs	2,119,468
Facility costs	299,122
Administrative costs	349,417
	2,768,007
 Excess (Deficiency) of revenue over expenses	 \$ 11,615

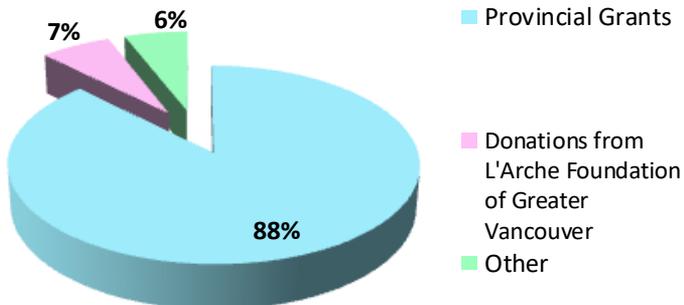
Numbers taken from L'Arche Greater Vancouver's Audited Financial Statements for the year ended March 31, 2016.

L'Arche Greater Vancouver is assisted in its mission by the L'Arche Foundation of Greater Vancouver, a registered charity dedicated to finding funds from non-government sources in support of L'Arche Greater Vancouver. The Foundation is responsible for building modernization and improvements as well as new building projects.

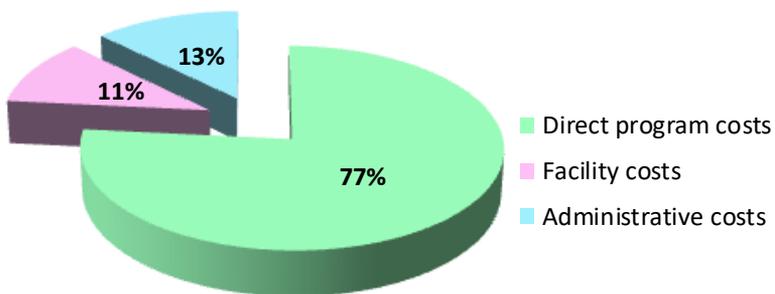
Full audited financial statements for L'Arche Greater Vancouver and the L'Arche Foundation of Greater Vancouver are available upon request.

Our Financial Picture

L'Arche Greater Vancouver - Revenues



L'Arche Greater Vancouver - Expenses



Our Corporate and Community Supporters

Adisa Benefit Solutions	Community Living BC
Alberta School Councils' Association	Digitally Hip Corporation
Andrew Mahon Foundation	False Creek Collision
Archdiocese of Vancouver	First Christian Reformed Church of New Westminster
BC Housing	FS Financial Strategies
BC Hydro	Gateway Casinos & Entertainment Limited
Burnaby Board of Trade	Global Pacific Financial
Burnaby Firefighters Charitable Society Ltd	GVC Credit Union
Burnaby Village Museum	Holy Cross C.W.L
Bruendl Foundation	Investors Group
C.W.L of Canada O.L.P.H Council	J & G Servant Foundation
Cactus Club Café	Knights of Columbus—Guardian Angels Council
Canada Life	Knights of Columbus (BC) Charity Foundation
Catholic Women's League of St Joseph's Church	Knights of Columbus, Fraser Valley Council, No. 2552
Catholic Women's League, St Mary's Vancouver Council #3093	Mackin Creek Farm
Catholic Women's League St. Peter's Parish	Maple Leaf Foods
Celtic Cross Charitable Foundation	Me-N-Eds Pizza
Choices Markets	Metropolis at Metrotown
Church of All Nations	Mission of Care Association
Cobs Bread (Marine Way)	Mount Pleasant War Memorial Community Cooperative Association
Columbia-Bowell Funeral Chapel	Mr Mikes Steakhouse

Our Corporate and Community Supporters

New Vista Society	Team Telus Cares
Old Spaghetti Factory	The Dominicans of St. Mary's
Pacific National Exhibition	The Great West Life Assurance Company
Provincial Employees Community Services Fund	The Keg Steakhouse & Bar
Purdy's Chocolates	Trail Appliances Ltd.
Rocky Mountain Soap Company	United Way of Calgary and Area
Saint Mary's Health Foundation	United Way of Greater Toronto
Science World	VanCity Community Foundation
SCWH Holdings Ltd	VanCity Royal Oak Community Branch
Sisters of Instruction of the Child Jesus	VanCity South Burnaby Community Branch
South Arm United Church	Vancouver Canadians Baseball
St. Andrew's Books, Gift & Church Supply	Vancouver Foundation
St. Anthony of Padua Fraternity S.F.O	Vancouver Symphony Orchestra
St. Augustine's Church	VanDusen Botanical Garden
St. Francis de Sales Catholic Women's League	Warm Hearts Charitable Foundation
St. Joseph the Worker Parish	West Coast Door Service
St. Thomas Anglican Church	Whitecaps Foundation
Steelhead Business Products	Zazou Salon and Spa



L'Arche Foundation of Greater Vancouver

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